

TERMS AND CONDITIONS

- The following Terms and Conditions apply to the purchase and use of CineKáptaF, which constitutes the official membership card of the Thessaloniki Film Festival (hereinafter “FESTIVAL”), for the 2019-2020 film season.
- Any person who wishes to acquire a CineKáptaF must fill in the printed or online Application Form.
- By purchasing CineKáptaF the holder states that he has read, comprehended and agreed to these Terms and Conditions.
- CineKáptaF can be purchased by people aged 18 years and over.
- CineKáptaF bears the cardholder’s name and it is strictly personal. It cannot be granted, transferred, redeemed or used by any other than the person who is printed on the card (legal holder). It cannot be sold or borrowed. On each card a unique membership number is printed. If it is detected that the card is being used by a person other than the legal holder, the FESTIVAL preserves the right to withhold and cancel the card, as well as to forbid the entry to the screening halls. No refund is given to the legal holder in case of card’s cancellation.
- Exchange, resale and all in all trading of the card is forbidden, as well as its use on behalf of third parties for commercial or organizational activity, unless written authorization has been given by the FESTIVAL.
- CineKáptaF is not a credit or a debit card. Its legal holder cannot perform monetary transactions. By presenting the card, he enjoys the benefits of the programme.
- CineKáptaF is valid for a cinema season, starting on September 1st 2019 and ending on August 31st 2020. After its expiry date the card is automatically considered invalid.
- In order to enjoy the benefits, the legal holder must present CineKáptaF before the completion of his transactions with the FESTIVAL (purchase of tickets, publications etc.).
- CineKáptaF is non-returnable and non-refundable. Partial or total monetary offset is precluded.
- In case of loss or theft, the legal holder of the card must immediately contact the CineKáptaF Department (tel. +30 2310 378410, e-mail: cinekartaf@filmfestival.gr). Card replacement costs 5 €.
- A prerequisite for acquiring CineCardF is the disclosure of some of the applicant’s personal information (name, surname, address, city, email, profession), provided by him/her. Personal information will be stored in a file that will be used exclusively for the communication between the FESTIVAL and its members (cardholders).
- FESTIVAL does not disclose, publish, sell or exchange personal information of its members, except when there is a need for it to comply with its legal obligations, and will process this information depending on the purpose of the application.
- By submitting an application for issuance of CinecardF, the applicant declares that he/she agrees to the processing of personal data in accordance with the Privacy Policy of the FESTIVAL, which is in full compliance with the General Data Protection Regulation (GDPR) and he/she provides his/her consent and authorization for their use and preservation for archival purposes.
- The owner of CineCardF must honor the FESTIVAL’s values and his/her behavior must be in accordance with the purpose and profile of the Organization. Otherwise, the Festival Management reserves the right to withhold and cancel the card, as well as to forbid the entry to the screening halls. No refund is given to the legal holder in case of card’s cancellation.
- The FESTIVAL has posted these Terms and Conditions on the website www.filmfestival.gr.
- The FESTIVAL reserves the right to modify the present terms and conditions. In this case, the new terms will be published on its website www.filmfestival.gr.
- The user of CineKáptaF is entitled at any time to request, in writing to the address 10 Aristotelous Square or electronically by sending a message at cinekartaf@filmfestival.gr, the removal of his personal information from the FESTIVAL archives. The process of deleting the personal information from the FESTIVAL archives may take 15 working days. After deletion is completed, the card is canceled and disabled.
- The above mentioned Terms and Conditions overrule all the previous editions and they are valid for the CineKáptaF Gold as well.

THESSALONIKI FILM FESTIVAL

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