

TERMS AND CONDITIONS

- The following Terms and Conditions apply to the purchase and use of CineΚάρταF, which constitutes the official membership card of the Thessaloniki Film Festival (hereinafter “FESTIVAL”), for the 2019-2020 film season.
- Any person who wishes to acquire a CineΚάρταF must fill in the printed or online Application Form.
- By purchasing CineΚάρταF the holder states that he has read, comprehended and agreed to these Terms and Conditions.
- CineΚάρταF can be purchased by people aged 18 years and over.
- CineΚάρταF bears the cardholder’s name and it is strictly personal. It cannot be granted, transferred, redeemed or used by any other than the person who is printed on the card (legal holder). It cannot be sold or borrowed. On each card a unique membership number is printed. If it is detected that the card is being used by a person other than the legal holder, the FESTIVAL preserves the right to withhold and cancel the card, as well as to forbid the entry to the screening halls. No refund is given to the legal holder in case of card’s cancellation.
- Exchange, resale and all in all trading of the card is forbidden, as well as its use on behalf of third parties for commercial or organizational activity, unless written authorization has been given by the FESTIVAL.
- CineΚάρταF is not a credit or a debit card. Its legal holder cannot perform monetary transactions. By presenting the card, he enjoys the benefits of the programme.
- CineΚάρταF is valid for a cinema season, starting on September 1st 2019 and ending on August 31st 2020. After its expiry date the card is automatically considered invalid.
- In order to enjoy the benefits, the legal holder must present CineΚάρταF before the completion of his transactions with the FESTIVAL (purchase of tickets, publications etc.).
- CineΚάρταF is non-returnable and non-refundable. Partial or total monetary offset is precluded.
- In case of loss or theft, the legal holder of the card must immediately contact the CineΚάρταF Department (tel. +30 2310 378410, e-mail: cinekartaf@filmfestival.gr). Card replacement costs 5 €.
- In order for someone to acquire CineΚάρταF, it is required to register some personal information such as name, surname etc. This personal information will be entered in a database used exclusively for the communication between the FESTIVAL and its members (card holders). The FESTIVAL does not reveal, make public, sell or exchange the personal information of the holders except in case of compliance with its legal obligations. By submitting the Application Form for CineΚάρταF, the applicant consents to the process of his personal data according to the FESTIVAL’s Privacy Policy, which is in full compliance with the GDPR.
- The FESTIVAL has posted these Terms and Conditions on the website **www.filmfestival.gr**.
- The FESTIVAL reserves the right to modify the present terms and conditions. In this case, the new terms will be published on its website www.filmfestival.gr.
- The user of CineΚάρταF is entitled at any time to request, in writing to the address 10 Aristotelous Square or electronically by sending a message at cinekartaf@filmfestival.gr, the removal of his personal information from the FESTIVAL archives. The process of deleting the personal information from the FESTIVAL archives may take 15 working days. After deletion is completed, the card is canceled and disabled.
- The above mentioned Terms and Conditions overrule all the previous editions and they are valid for the CineΚάρταF Gold as well.